

Date ..... City .....  
Name and Surname .....

e-mail: .....  
Phone: .....

Order number: .....

NaiLac s.c.  
Sylwia i Urszula Pfajfer  
ul. Milionowa 25/27  
93-192 Łódź

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### FILLING A COMPLAINT

You can make a complaint about the purchased product within 2 years from the date of sale, when you find that it is damaged, incomplete, defective or not as described. If you make a complaint referring to the warranty, please observe the deadline indicated in the warranty card. To make a complaint, please fill in the table below, and then send the application, product (s) together with a copy of the proof of purchase and warranty card to the address in the upper right corner.

| Product name | Description of complaint |
|--------------|--------------------------|
|              |                          |

In case that there is no possibility to repair or replace the product, please send money back to a bank account

Bank Account number: .....

.....  
Clear customer signature

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**Do you have any questions? Need help?** For more on Complaints goods please contact [www.NaiLac.pl](http://www.NaiLac.pl) in tab Complaint , **email:** [shop@nailac.pl](mailto:shop@nailac.pl) or phone number +48 575 50 70 85

**NAI LAC**®